



### **AutoPay Authorization Terms and Conditions**

These AutoPay Authorization Terms and Conditions (“AutoPay Terms”) govern your enrollment in and use of AutoPay to pay for Liberty services or products that you have purchased, whether on a prepaid or postpaid basis (“Liberty Services”). These AutoPay Terms are subject to the Liberty Commercial Services Agreement and other terms and conditions found at <https://www.libertybusinesspr.com/legal/> or at <https://www.libertyvi.com/en/legal> (Liberty VI customers) or to the Business Master Service Agreement and any applicable Pricing Schedules executed between you and Liberty. In these AutoPay Terms, reference to “Liberty” means Liberty Communications of Puerto Rico LLC, Liberty Mobile Puerto Rico Inc., its affiliated companies, successors and assigns.

Please be aware that it may take one to two billing periods for AutoPay to begin. You must continue to manually pay for your Liberty Services until you are notified that your AutoPay enrollment has been activated.

**Authorization.** When you enroll in AutoPay, you authorize Liberty to automatically charge or debit your Payment Method for all amounts due each billing or renewal period, and to continue to do so until you have notified Liberty to revoke your AutoPay authorization or you are no longer obligated to pay for Liberty Services. The payment amount due each billing period may include charges for Liberty Services, fees for early termination, cancellation, or non-return of equipment, amounts due under device installment purchase plans, or other amounts due in accordance with the terms of your Liberty Service. The closure of your Liberty Account or the cancellation or termination of any Liberty Service, whether by you or Liberty, does not result in revocation of your AutoPay authorization for any amounts that remain due. If you are enrolling in AutoPay for one or more existing Liberty Accounts, this authorization will apply to each of those Liberty Accounts.

*Postpaid Customers.* For Liberty Services purchased on a postpaid basis, Liberty will automatically charge or debit your Payment Method each billing period, for the amount and on the payment due date shown on your billing statement or other payment notices that you may receive, as further set forth in the terms governing our Liberty Service.

**Payment Method.** “Payment Method” means the bank account, credit card, debit card or other payment method that you provide to Liberty when enrolling in AutoPay, or that you previously stored in your Liberty Account and have designated for AutoPay. If you provide a new Payment Method when enrolling in AutoPay, you authorize Liberty to store that Payment Method to pay for Liberty Services, including for payments under these AutoPay Terms. For each Payment Method you designate for AutoPay, you certify

that you are authorized to use such Payment Method to pay for Liberty Services and have the authority to authorize Liberty to charge or debit that Payment Method pursuant to these AutoPay Terms. You agree to keep your designated Payment Method up to date, including any card or account number or expiration date. You acknowledge that Liberty may receive updated Payment Method information from the financial institution that issued or holds your Payment Method, and that Liberty may automatically update and use your updated Payment Method pursuant to these AutoPay Terms.

**Payment Failure.** If your Payment Method is declined for any reason, including for insufficient funds, unavailable credit or a closed account, Liberty may make up to two additional attempts to charge or debit your Payment Method. Liberty is not liable to you for any fees or other charges (including any overdraft or overlimit fees) that you may incur from the financial institution that issued or holds your Payment Method. Liberty reserves the right to undertake further collection actions, including imposing costs and fees to the extent permitted by law.

**Revocation.** You may revoke your AutoPay authorization at any time by logging into your online Liberty Account, calling the customer support number on your bill, visiting one of a Liberty Retail Store, connecting to <https://www.myba.libertybusinesspr.com/>, or calling 611 from your mobile device or 787-699-0000. Your revocation will be effective only after Liberty has had a reasonable opportunity to process your request, which may occur after the next scheduled AutoPay payment date. Once your revocation has been processed, Liberty will no longer automatically charge or debit your Payment Method on your payment due date, and you will be responsible for manually paying for your Liberty Services as payments become due.

**Other Terms.** Revoking your AutoPay authorization or any failure to charge or debit your Payment Method for the full amount due may cause an interruption of service and additional reactivation fees. Promotional discounts or incentives that require AutoPay will be removed if AutoPay is revoked or otherwise terminated. To the extent permitted by law, you release Liberty from any and all claims arising from your use of AutoPay.

**Changes to these AutoPay Terms.** Liberty reserves the right to amend these AutoPay Terms at any time, and will notify you of such amendments as required by law. Your continued enrollment in and use of AutoPay shall constitute your acceptance of such amended terms.