

CPNI Disclosure

Customer Proprietary Network Information (CPNI) is information that we know about you exclusively as a result of the telephone service that we provide to you, including what plans you subscribe to, how you use these services and details such as who you have called. (Your telephone number, name and address are not considered CPNI.) It is your right and our duty under federal law to protect the confidentiality of your CPNI.

In accordance with our Subscriber Privacy Policy and the rules of the Federal Communications Commission, we may use, disclose, or permit access to your CPNI in our provision of the communications service from which such information is derived; to provide location information to emergency responders; to bill and collect for communications services; to market service offerings among the categories of service to which you already subscribe (for customers who subscribe to more than one category of service, Liberty may share their CPNI among its affiliated entities that also provide a service offering to the customer); to provide customer equipment or information services; to protect our rights or property, or to protect users or other carriers or service providers from fraudulent, abusive or unlawful use of, or subscription to, such services; to research any health effects of CMRS; to provide installation, maintenance, or repair services; as required by law; or as expressly authorized by you.

In addition to the uses above, federal law also allows us to seek your permission for each of our affiliated communications companies to use CPNI to market types of services to which you do not already subscribe. For example, we might use information about the amount you use your home telephone service or the amount you pay for services to select you to receive a special offer for mobile services. Such use will better enable us to provide you with offers more tailored to your interests and needs. If this use of your CPNI is acceptable, then no further action on your part is required and your consent to this use will be inferred after thirty days. If you wish to restrict our use of your CPNI to market new types of services, you may opt out of granting such permission, which you may do at no charge by completing the opt-out request form at https://www.libertybusinesspr.com/legal/ or calling us at 1-800-331-0500. Opting out does not limit our right to use your CPNI for any of the uses specified in the preceding paragraph.

Choosing to restrict our use of your CPNI will not affect your ability to use any of your services. You can change your mind at any time about letting us use or not use your CPNI. If you restrict your CPNI use, you may still get marketing from us, but it would not be based on using your CPNI. Any approval or denial of approval for the use of CPNI is valid until you affirmatively revoke or limit such approval or denial, but we will repeat this notice periodically to remind customers of their rights and options. Whether or not you agree to allow us to use your CPNI information for marketing additional products or services to you, please be assured that Liberty takes the privacy of your customer information seriously and appreciates the opportunity to provide high quality communications to you.