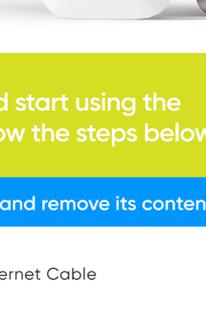


# Take your business Wi-Fi connection to a whole new level with **Liberty Business WOWfi** powered by **Plume**®.

With this solution and application, in a matter of minutes, you can enjoy features such as auto-optimized Wi-Fi, cybersecurity, access controls, custom profiles and much more.\*

**More than Wi-Fi, it's wowfi**



To install and start using the equipment, follow the steps below:

## 1 Open the package and remove its content:

- SuperPod
- Ethernet Cable

## 2 Download the Liberty Business WOWfi App

- From your mobile phone, go to the **App Store** or to **Google Play** and search for the **Liberty Business WOWfi** App powered by **Plume**®.
- Download the app.
- Choose the **Sign in** option and enter your credentials for **\*MI Liberty**.
- The App will guide you through the next steps, starting with selecting your Avatar and entering your first and last name.
- Then, the processes to successfully self-install, configure, control, and interact with the SuperPod will start.



\*If you are not registered at MI Liberty yet, you must register before proceeding to download the **Liberty Business WOWfi** App. If you are a new customer, you must wait up to 24 hours from the activation of your Liberty account, in order to register at MI Liberty. Watch this video to know how to register and obtain your credentials.

If you have more than one active account under your MI Liberty credentials, select the address where you are installing **Liberty Business WOWfi** and its extenders.

## 3 Install the SuperPod

- This screen shows you the steps to follow and if you tap the **i** button, it will open a photo of what you have to do, like the images you will see below.  
**Remember, your smart device's Bluetooth must be turned on in order to install the SuperPod.**
- Connect the **Ethernet** cable you received to one of the corresponding ports on your Modem, and then to the left port on the SuperPod.\*

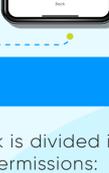
If you are a fiber optic customer and you have the ONT & GATEWAY equipment, you must connect the SuperPod to the Gateway #2.

- Connect the SuperPod to the power outlet and make sure the Modem is turned on. The SuperPod's light will start blinking until it connects to the cloud.
- Proceed to restart your Modem by removing and reconnecting the power cable.
- Stay close to the SuperPod so the App can find it via Bluetooth. Once it restarts completely, tap **Next** in the App.

## 4 Wi-Fi Zones

With Liberty Business WOWfi, your Wi-Fi network is divided into 3 zones. These zones allow for specific access permissions:

- Secure Wi-Fi Zone** - It's used for local devices that absolutely need to be kept separated from the rest of the network, like security cameras.
- Employee Wi-Fi Zone** - Can be used for the admin and other staff to connect to the network.
- Guest Wi-Fi Zone** - Only allows access to the Internet.



To connect to these zones you should:

- Create a new name and password for the Secure and Employee Wi-Fi Zones.
- Just create a name for the Guest Wi-Fi Zone. Tap **Next** when you finish.

- Connect your devices to your new network, use the corresponding password and remove your business' previous network. Find it on each device and tap **Forget**.
- Occasionally, the SuperPod will require an update. This will happen automatically.
- Once the SuperPod finishes updating and connects successfully, the LED light will turn off.

## 5 Install additional SuperPods

- If you purchased additional SuperPods proceed to place them around your business at this time.  
A green check mark will appear when it's connected to the network and its LED light will turn off.  
Tap **All Done** to continue.



- Follow these tips to place them:

### Establish a Strong Connection

Place the SuperPod at the center of your business and avoid walls near doors or windows.

Do

### Avoid Metals

Be careful with metal objects such as trash cans or appliances. These interfere with the Wi-Fi signal dramatically.

### Avoid Obstructions

Be careful when placing the SuperPod behind very dense objects, they can reduce the device's signal.

### Keep your Plugs Free

We recommend using the bottom outlet for easy access to the plugs.

- Enable notifications to receive a push alert in case of events on the network.



- Tap **Join** to start experiencing your new Wi-Fi network.



## 6 Workpass

With the purchase of your SuperPod you can add **Workpass for \$4.99 per month**. This will take **Liberty Business WOWfi** powered by **Plume** to the next level.

With Workpass you will get these services:

- Optimization**  
It optimizes your network according to your use and offers you higher speed, better performance and more coverage constantly in your business.
- Liberty Business WOWfi** intelligence will take between 24-48 hours to optimize the ecosystem of your Wi-Fi network.
- Prioritization**  
Measures and coordinates the channel selection and bandwidth of your business, thus improving your Wi-Fi signal.
- Orientation**  
Provides and guarantees Internet service as you move around your business.
- Performance**  
You will be able to access performance indicators and various troubleshooting tools integrated into the App.

**In addition of the basic services, you will get 3 specialized services:**

- Shield**
  - It automatically blocks malicious content and tracks blocked threats in real time.
  - It scans IoT devices for anomalies and quarantines potential intrusions before a breach occurs.
  - Always-on AI protects sensitive data from cyber threats.

- Keycard**
  - Employees can easily connect to their devices.
  - Provides individual authorizations for devices based on the level of access required.
  - Reviews time card data, app usage and data, and time spent.

- Concierge**
  - Transforms Wi-Fi usage data into information that can optimize service and increase margins.
  - Customers access a guest-only network through a branded portal.
  - Tracks the frequency and duration of visits, new and returning guests.
  - Provides network control through segmentation and guest bandwidth throttling.

## 7 Terms and Conditions

Overall

- The **Liberty Business WOWfi** service is subject to the service agreement, the terms and conditions of the account management portals on Liberty's privacy policy, as well as other applicable terms, available at [www.libertypr.com/legal](http://www.libertypr.com/legal).
- By using the **Liberty Business WOWfi** service I authorize Liberty to disclose my Internet usage information to Plume, and I consent to Plume's collection, use and disclosure of that usage information and any other information it collects from me, directly or through my use of **Liberty Business WOWfi**, de acuerdo con su política de privacidad disponible en <https://www.plume.com/legal/privacy/>.
- For more information on how Liberty handles your information, please see our privacy policy available at [www.libertypr.com/legal](http://www.libertypr.com/legal).

Return

- You will have 14 days to return the equipment to the store or to the Liberty Service Center where it was purchased. You need to have the receipt or proof of purchase. A credit will be made to your active Liberty account.
- The credit does not apply to products that:
  - The return period has expired
  - Are not in their original condition as purchased and/or show repairs, alterations, or damage from misuse, abuse, neglect, or other improper use.

Warranty

- You will have a 12-month warranty directly with the Liberty store or Service Center where the equipment was purchased.
- It is recommended to have the receipt or proof of purchase.
- The warranty does not cover products that:
  - The coverage period has expired
  - Show repairs or alterations or have damage from misuse, abuse, neglect or other improper use.

To access more information about this product visit [libertybusinesspr.com/faqs](http://libertybusinesspr.com/faqs)

You are not alone in this process. If you need our help in order to complete the autoinstallation or you have any questions contact us at **787-355-0606**.

